

## Melford Court Key Facts Summary

### Key Information

#### Number of rooms

47 furnished bedrooms with en-suite facilities available.

#### Home Manager

Kim Steed

#### Regulation

We are registered and regulated by the Care Quality Commission (CQC), the independent regulator of health and social care in England. Our current rating is Good, February 2022.

#### Care Types

We provide residential care, nursing care, respite stays, and end of life care.

#### Staffing

Our home is run by an experienced Home Manager, supported by a dedicated leadership team overseeing care, housekeeping, catering, maintenance, and lifestyle services. Staffing levels are regularly reviewed and tailored to the needs of residents using a dependency assessment tool. The Home Manager will be happy to discuss staffing arrangements in more detail.

#### Funding Options

We accept privately funded residents and those funded by the local authority. If you think you may be entitled to funding support, please contact your local Social Services team. Where nursing care is required, we may also accept NHS Continuing Healthcare funding.

#### Requirements on Admission for Self-Funders

To secure your place, you will be asked to provide details confirming you can fund your residency for at least two years. If this is not possible, we may require a guarantor.

You will also be asked to set up a direct debit mandate and to pay:

- Full respite fees in advance
- Permanent fees will be collected by direct debit, due monthly in advance.

## Weekly Fees

**Our rooms are currently priced from £1595. Please get in touch to learn about our current respite care discounts and special offers.**

Fees are subject to a full pre-admission assessment to determine individual needs.

### What's Included

- All care and support, with regular reviews of care plans
- All meals, snacks, and drinks prepared by our in-house chef
- A varied activities and lifestyle programme
- Use of communal spaces such as lounges and gardens
- All utilities and accommodation costs
- Housekeeping and laundry services
- WiFi internet access

**Please note:** The weekly fee does not include hairdressing, chiropody, personal newspapers or magazines, toiletries, or any privately arranged healthcare. If you require an escort to medical appointments, an hourly charge may apply.

### Changes in Fees

To reflect inflation and predictable cost increases, fees will increase annually each April. Additional fee changes may apply if you move rooms or if your care needs increase.